### TEACHER'S ACTIVITY BEPORT 2019 - 2020.

#### FACULTY: COMMERCE

#### DEPARTMENT/ COMMITTEE: DEPARTMENT OF COMMERCE-FDP COMMITTEE

#### IQAC ACTIVITY No: SVC/2019-20/COM/SM PJ/1

#### ACTIVITY 1 : ONE WEEK FACULTY DEVELOPMENT PROGRAMME ON BUSINESS RESEARCH METHODS

NAME OF THE ACTIVITY: One week Faculty Development Programme on Business Research Methods			
DATE	FACULTY	DEPARTMENT/COMMITTEE	COORDINATOR NAME
November 19-25,	COMMERCE	DEPARTMENT OF	DR SHRUTI MATHUR
2019	AND BUSINESS	COMMERCE-FDP	DR POOJA JAIN
		COMMITTEE	
TIME	VENUE	NUMBER OF PARTICIPANTS	NATURE: Outdoor/Indoor
9 AM TO 5PM	SRI	31	INDOOR (OFFLINE)
	VENKATESWARA		
	COLLEGE		
SUPPORT/ASSISTANCE:	Department of Commerce of Sri Venkateswara College, University of Delhi		
	(NAAC-'A' graded) organized one week Faculty Development Program on		
	Business Research Methods in collaboration with Teaching Learning Centre		
	(TLC), Ramanujan College (under PMMMNMTT scheme of MHRD) and		
	Department of Commerce, Delhi School of Economics, University of Delhi		
	(knowledge partners)		

#### BRIEF INFORMATION ABOUT THE ACTIVITY (CRITERION NO. - ):

TOPIC/SUBJECT OF	One week Faculty Development Programme on Business Research Methods		
THE ACTIVITY			
OBJECTIVES	• To familiarize the participants with the basics of research design and		
	methodology.		
	• To enable the participants to understand applicability of different		
	research techniques in different real life situations.		
	•		
	• To provide hands on experience to the participants in analyzing and		
	interpreting data using a software tool.		
	• To guide researcher in writing good research paper.		
METHODOLOGY			
	• Interactive sessions were facilitated by subject experts.		
	• The methodology included discussion, demonstration and hand-on		
	experience.		
OUTCOMES			
	The primary aim of this FDP was to provide the participants with the		
	fundamentals of research design and methodology to conduct relevant		
	research that would aid quality decision making and contribute to the body of		
	knowledge in various upcoming areas of interest. The FDP aimed at enhancing		
	the skill set of faculty and researcher scholars.		
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#### **PROOFS & DOCUMENTS ATTACHED (Tick mark the proofs attached):**

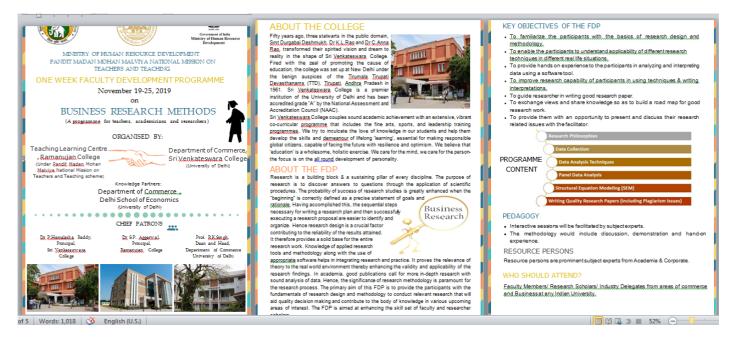
Notice & Letters √	Student list of participation $\vee$	Activity report √	Photos √	Feedback form
Feedback analysis	News clip with details	Certificate √	Any other	
V				

IQAC Document No:	Criterion No:	Metric No:
Departmental file no	IQAC file No;	

NAME OF TEACHER &	NAME OF HEAD/ COMMITTEE	IQAC COORDINATOR (SEAL & SIGNATURE)
SIGNATURE	INCHARGE & SIGNATURE	
DR POOJA JAIN	DR SHRUTI MATHUR AND	
	DR POOJA JAIN	

## **PROOFS**

## ONE WEEK FDP on "BUSINESS RESEARCH METHODS" <u>FDP BROCHURE</u>





#### LIST OF PARTICIPANTS

S.NO.	NAMES	INSTITUTE
1	AAKANKSHA NIRALA	IGNOU
2	ALPANA	SHYAMA PRASADA MUKHERJEE COLLEGE
		BHARATI VIDYAPEETH INSTITUTE OF
3	ANUJ KUMAR	MANAGEMENT AND RESEARCH
4	BIRENDRA XALXO	SHARDA UNIVERSITY
		SHAHEED SUKHDEV COLLEGE OF BUSINESS
5	DR MONA VERMA	STUDIES
6	DR NEETA TRIPATHI	DYAL SINGH COLLEGE(MORNING), DU
7	DR PRAGATI MEHRA	MOTILAL NEHRU COLLEGE
8	DR. MONIKA KHEMANI	SHYAMLAL COLLEGE
9	DR. SHRUTI MATHUR	SRI VENKATESWARA COLLEGE
10	DR. VENUGOPALAN T	SGTB KHALSA COLLEGE
11	DR.BIBHU PRASAD SAHOO	SGTB KHALSA COLLEGE
12	DR.SEEMA SRIVASTAVA	MOTI LAL NEHRU COLLEGE (DAY)
13	KOMAL	JAMIA MILLIA ISLAMIA
14	MEENAKSHI AHLAWAT	KURUKSHETRA UNIVERSITY
15	MOHINI YADAV	SRI VENKATESWARA COLLEGE
16	MS ANITA VERMA	KALINDI COLLEGE
17	PANKAJ CHAUDHARY	DEPARTMENT OF FINANCIAL STUDIES, DU
18	POOJA JAIN	SRI VENKATESWARA COLLEGE
19	PRAGATI YADAV	KAMLA NEHRU COLLEGE
20	PRIYANKA YADAV	DYAL SINGH COLLEGE
21	RAJNI GUPTA	MAITREYI COLLEGE
22	RAMITA	MAITREYI COLLEGE, DU
23	SABEENA YOUSUF	JAMIA MILLIA ISLAMIA

24	SAUMYA	UNIVERSITY OF DELHI
25	SUCHITRA MEHTA	P.G.D.A.V.COLLEGE (M)
26	SUMANJEET KAUR	SHYAM LAL COLLEGE
27	SUNEEL KUMAR	CVS COLLEGE, DU
28	TANUSHA JAIN	SHAHEED RAJGURU COLLEGE
29	THINLES WANGMO	RAJDHANI COLLEGE
30	VARUN DAWAR	UNIVERSITY OF DELHI
31	YUVIKA SUMBLY	JAMIA MILLIA ISLAMIA

### **ACTIVITY REPORT AND PICTURES**



## REPORT

## One Week Faculty Development Program on

## 'Business Research Methods' (November 19th -25th . 2019)

Organized by

Department of Commerce,

Sri Venkateswara College, University of Delhi in collaboration with

Teaching Learning Centre,

Ramanujan College (Under PMMMNMTT

And

# Department of Commerce, Delhi School of Economics, University of Delhi (knowledge partners)

## **ORGANIZING COMMITTEE**

#### **CHIEF PATRONS**

Dr P.Hemalatha Reddy,

Principal,

Sri Venkateswara College Dr S.P. Aggarwal,

Principal, Ramanujan College Prof. R.K.Singh, Dean and Head, Department of Commerce University of Delhi

CONVENER

Dr Shruti Mathur

Assistant Professor, Department of CommerceSri Venkateswara College

#### **CO-ORDINATORS**

Dr H.K Dangi Associate Professor,

Department of CommerceDelhi School of Economics Dr Amit Kumar Singh Associate Professor, Department of Commerce Delhi School of Economics Dr Vibhash Kumar Assistant Professor, Department of Commerce Ramanujan College

CO-CONVENER

Ms Pooja Jain

Assistant Professor, Department of CommerceSri Venkateswara College

#### **MEMBERS OF ORGANIZING COMMITTEE**

Dr S. Venkata Kumar Dr Sindhumani Bag Ms Shilpa Ms Priyanka Ms Sunita Chhabra Dr Vinod Kumar Dr Arpita Kaul Ms Simranjeet Kaur Ms Mohini Yadav Dr Mamta Arora Dr Neha Singhal Mr Ajit Singh Mr Aashish Jain

## **OBJECTIVES OF THE FDP**

- To familiarize the participants with the basics of research design and methodology.
- To enable the participants to understand applicability of different research techniques indifferent real life situations.
- To provide hands on experience to the participants in analyzing and interpreting data using asoftware tool.
- To improve research capability of participants in using techniques & writing interpretations.
- To guide researcher in writing good research paper.
- To exchange views and share knowledge so as to build a road map for good research work.
- To provide them with an opportunity to present and discuss their research related issues with the facilitator.

#### **ABOUT THE PARTICIPANTS**

- The Faculty Development Program saw successful participation of **31 participants** from various universities and institutions across nation.
- Academicians and Research scholars from Jamia Millia Islamia, Kurukshetra University, IGNOU, Bharati Vidya Peeth Institute of Management, Jamia Hamdard and Sharda University joined the program.
- A number of participants from Delhi University belonging to College of Vocational Studies, Department of Financial Studies, Dayal Singh College, Kalindi College, Kamla Nehru College, Maitreyi College, Motilal Nehru College (Day), P.G.D.A.V College (M),Rajdhani College, Shaheed Rajguru College, Shaheed Sukhdev College of Business Studies, S.G.T.B. Khalsa College, Sri Venkateswara College, Shyama Prasad Mukherjee College, Shyam Lal College also registered for the FDP.
- The participants included a mix of those who had started research and those who already hada doctorate degree.
- All the participants belonged to Commerce and Management stream except one from Mathematics.

## **DAY WISE SUMMARY**

19<sup>th</sup> November, 2019

### Session1: Inauguartion Ceremony:

Inaugural ceremony of one week FDP on Business Research Methods was held on Nov 19, 2019 at 10:00 a.m. in the Seminar Hall of Sri Venkateswara College. **Prof. R.K. Singh**, Dean and Head of Department of Commerce, Delhi School of Economics, was the Chief Guest for the event and **Dr.** 

**S.P. Aggarwal**, Principal, Ramanujan College, was Guest of Honour. The inauguration ceremony started with lighting of lamps by dignitaries followed by felicitation of the dignitaries with a memento and sapling.

Dr. S. Venkata Kumar, Associate Professor, Department of Commerce, Sri Venkteswara College, addressed the audience and talked about the department of commerce. Then, Dr. Shruti Mathur, Convener of FDP, gave insight about the FDP. The principal, Sri Venkateswara College, Dr. P Hemalatha Reddy, spoke about the importance of research and FDP. This was followed by an address by Dr H.K. Dangi, Coordinator from Department of Commerce, Delhi School of Economics, who highlighted the importance of using appropriate research tools. Dr. S.P. Aggarwal, Principal, Ramanujan College, Guest of Honour, emphasised how research can be used as a tool of teaching and how we can enhance the quality of teaching learning process through application of research. The Chief Guest, Prof. R.K. Singh, spoke about importance of qualitative research. Finally, the inaugural ceremony ended with a Vote of thanks by Miss Pooja Jain, Co-Convener of FDP.













## **Session 2: Introduction to research:**

Speaker: Dr. Ashish Chandra, Associate Professor, Department of Commerce, DSE, DU This interactive session dealt with basics of research including how to prepare for research. Relevance & purpose of research were emphasized. The speaker highlighted the characteristics of research and enlightened that the research should be systematic and problem oriented. Research design strategy and its components were also discussed. Methods of idea generation & identifying the problem were also deliberated on.





## **Session 3: Review of Literature:**

**Speaker: Dr. Ashish Chandra, Associate Professor, Department of Commerce, DSE, DU**The speaker discussed the basic meaning and need of Literature Review. He talked about the process of Reviewing Literature, difference between traditional literature review & systematic literature review. He enlightened the participants about planning for Literature

Search included steps like defining topic, thinking about the scope and outcomes and managing the search results, listing & sequence of source to be searched. It includes identification of broad topic, theoretical & conceptual framework, issues, methods & methodologies used in existing research. He also discussed the Structure of Literature Review and illustrated the use of EXCEL in literature review. He highlighted the Difference between citation, bibliography & reference. Lastly, he discussed an evaluation method by using "KOHOOT" software. Both the sessions were interactive and the resource person also quizzed the participants.

#### 20th November, 2019

Session 1: Scale Development and Questionnaire Design

Speaker : Prof. Sanjay K. Jain, Professor, Department of Commerce, Delhi School of Economics, DU

Prof. Sanjay Jain addressed the session on "Scale Development and Questionnaire Design". He started his lecture with a discussion on purpose of research, research process and need for correct formulation of research problem. Then, he briefly discussed the elements of theory including concept, construct, variable, proposition and hypothesis. After that the meaning of scale development, process of scale development and different types of scale measurement (nominal, ordinal, interval and ratio) were discussed in detail. Finally, the meaning of questionnaire, need for a good questionnaire and process and guidelines for preparing a good questionnaire were explained.





#### Session 2: Exploratory Factor Analysis

#### Speaker : Dr. Vibhash kumar, Assistant professor, Department of commerce, Ramanujancollege

The speaker delivered a lecture on Exploratory factor analysis . He discussed various aspects of exploratory factor analysis (EFA). ,like what does a factor analysis tell you, what is exploratory factor analysis in SPSS, what is exploratory and confirmatory factor analysis, what is the basic purpose of factor analysis. In a very simple way he explained why we go for factor analysis , factor analysis is a statistical technique that is used to reduce data to a smaller set of summary variable and to explore the underlying theoretical structure of the phenomena. It is used to identify the structure of the relationship between the variable and the respondent. The speaker demonstrated the use of SPSS for performing Factor Analysis.

#### Session 3: Sampling Issues and Hypothesis Testing

## Speaker: Prof. K.V. Bhanumurthy, retired Professor, Department of Commerce, Delhi Schoolof Economics, DU

The session started with basics of descriptive and inferential statistics and the eminent speaker went on to explain various subtypes of probability and non-probability sampling. He explained the concepts in detail while drawing examples from actual research problems that researchers face during their study. He discussed issues related to formulation and testing of Hypothesis. He further explained how to evaluate feasibility, cost, adverse events and improve on the study design prior to performance of a full scale research project. He emphasized on balancing zeal for theoretical accuracy with cost of acquisition of data. The session concluded with question and answer round where the speaker answered the queries of all participants.





#### 21st November, 2019

#### Session 1 : Correlation and Regression

#### Speaker: Prof. C. P. Gupta, Professor, Department of Financial Studies, University of Delhi

The session began with lucid illustrations on Correlation. The speaker explained the meaning of Correlation and Regression and difference between the two terms. The speaker then introduced four types of data namely, Nominal, Ordinal, Interval and Ratio. The speaker further explained suitability of method of Correlation for each data type. Then a hand on experience was provided to the participants on SPSS to calculate the correlation with different data sets and data types. The session concluded with queries of participants.

Session 2 : Correlation and Regression

Speaker: Prof. C. P. Gupta, Professor, Department of Financial Studies, University of Delhi



After a detailed discussion on correlation in Session 1, the speaker began with introduction to regression. He explained the underlying assumptions and different methods of calculating regression including Ordinary Least Squares and Maximum Likelihood method. Further, he discussed how to formulate a model and estimate or forecast through MS-Excel. Focus was on interpretation of the results including R square, p-values, adjusted R square and t-statistic. The session involved practical exercises by the participants on SPSS.

Session 3: Panel Data

Speaker: Mr. Narain, Assistant Professor of Financial Economics, Faculty of ManagementStudies, University of Delhi.

The speaker explained the concept of Panel data and how it differs from Time series and Cross- sectional data. He also talked about the types of Panel data. He further elaborated the Panel Data Analysis with Fixed effects model and Random effects model. The tools and tests to determine the appropriateness of the models was also discussed. The prticipants were familiarized with the use of E Views software.



#### 22nd November, 2019

Speaker : Dr. H.K Dangi, Associate professor, Department of commerce, Delhi School of Economics, Delhi University

#### Session 1 : Structural Equation Modelling

The speaker discussed various aspects of Structural equation modeling (SEM) starting with the reasons of popularity of the technique, pre requisites for using SEM, challenges and historical perspective and path analysis. The resource person elaborated on SEM being a multivariate statistical analysis technique used to analyze structural relationships between measured variables and latent constructs.

#### Session 2: Validity and Reliability check

The second session continued with the explanation of key issues like level of measurement, sampling technique and sample size, temporal sequence and spurious correlation were discussed in detail. The differences between exogenous and endogeneous variable, and formative scale and reflective scale were discussed. After that, the important steps involved in data cleaning were explained through hands on practice on SPSS. Finally, the concepts of validity and reliability check were introduced and explained in detail.

#### Summary for Session3: Mediation and Moderation

In continuation to Session 2, the speaker continued on how to make a model and perform statistical analysis on the software AMOS through Structural Equational Modelling (SEM). He explained how to write hypothesis for moderation and mediation, defining the constructs in operational sense and formulate a hypothesized model through SEM. He also carried out the practical exercises on the same. In the end, he answered the doubts of participants and suggested books and video links for further reading.



#### 23rd November, 2019

Speaker : Dr. Amit Kumar Singh, Associate professor, Department of commerce, Delhi Schoolof **Economics, Delhi University** 

Abstract as an Executive Summary The purpose of this paper was to tournalist conflict at the Southlan key problems and offer recommendatio Problems were located in the estimating emeter style and lack of comm especially between the branch maperonaux. The report recommon numerous of the branch, training for ind clarification of job description the

Session 1 : Essentials of a good research paper

The speaker lead discussions on Essentials of a good research paper. He discussed the prerequisites of writing a research paper in terms of publishers expectations from the paper, reasons for rejections of articles by

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Session 2 : Plagiarism

The session started with the of ethics research. He emphasised on how important it is to acknowledge the research work that has been

used by ways of referencing, citation and bibliography. He also discussed the latest UGC guidelines for Ph.D on plagiarism. He also enlightened the participants about the software that can help in detecting plagiarism.

Session 3 : Evaluation

The participants were evaluated through an MCQ test consisting of 25 questions based on the discussions in the sessions during the week.



#### 25th November, 2019 (Valedictory Ceremony)

Valedictory ceremony of one week FDP (No 19-25, 2019) was held on Nov 25, 2019 in the Seminar Hall of Sri Venkateswara College. **Prof. Amit Bardhan**, Professor, Faculty of Management Studies, University of Delhi, was the Chief Guest for the event. Dr. Vibhash Kumar, Coordinator from Ramanujan College, University of Delhi also attended the event. The valedictory ceremony started with felicitation of the guests.

Dr. S. Venkata Kumar, Associate Professor, Department of Commerce, Sri Venkteswara College, addressed the audience and talked about the activities done by department of commerce. Then, Dr. Shruti Mathur, Convener of FDP, presented a brief report of the FDP. The principal, Sri Venkateswara College, Dr. P Hemelatha Reddy, spoke about the importance of collaborations in research. This was followed by an address by Dr Vibhash Kumar, Coordinator from who informed the participants about the various initiatives of the Teaching Learning Centre and the importance of involving the students in research. The Chief Guest, Prof. Amit Bardhan, spoke about importance of Faculty Development Programs in enhancing the quality of research. Some of the participants shared their experiences and feedback afterwards.

This was followed by distribution of certificates to the successful participants.

Finally, the valedictory ceremony ended with a Vote of thanks by Miss Pooja Jain, Co-Convener of FDP.











#### **LEARNING OUTCOMES**

The Participants gave feedback about the FDP. Most participants rated the **content of the program** as

**'Excellent' or 'Very good'**. Majority of the participants rated the **Overall Experience** of the FDP as

"**Excellent**'. Some highlights of the participant answers and views are summarized below:

In words of Sabeena Yousuf, Research Scholar from Centre for Management Studies, Jamia Millia Islamia: "I am absolutely new to research. Hence, came with a lot of apprehensions regarding my weak understanding of the research. However, now I am more confident and prepared for this journey."

Dr Pragati Mehra, Associate Professor, Motilal Nehru College, University of Delhi, wrote: *"It has in fact ignited a willingness to start research all over again and bring improvements in my lectures"*.

> Mr Anuj Kumar, Assistant Professor, Bharati Vidyapeeth Institute Of Management And Research mentioned, "*The sessions will help in literature review and SEM*".

Ms. Alpana, Assistant Professor, Shyama Prasad Mukherji College, University of Delhi, wrote: "I am highly thankful to the SVC for organising such a enlightening and thought provoking program, it would definitely guide me to direct my efforts inright direction for my PhD journey and I will also use my enhanced knowledge in teaching. It would be great if such FDPs are organised by SVC on continuous basis, because these are essential to combat challenges which are coming in the direction of research and teaching".

> Ms. Sumanjeet Kaur, Assistant Professor, Shyam Lal College, University of Delhi, mentioned, "It helped in learning new tools and techniques, ie SEM. The FDP also enlighten me on some topics related to review of literature and how to write a quality research paper. I will try to incorporate in my future research papers and in writing a synopsis. My overall experience was good, organising team members were also very supportive."

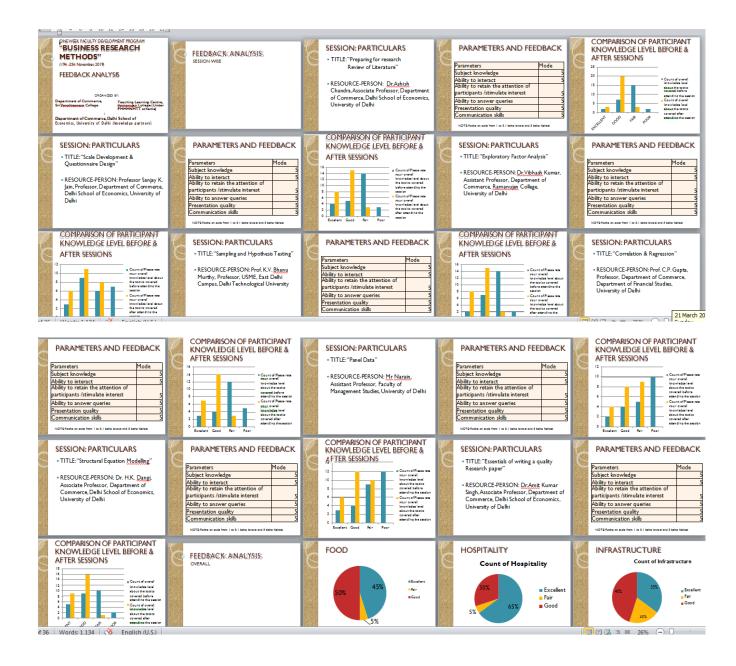
#### SOME MORE PICTURES

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#### FEEDBACK ANALYSIS





#### **ATTENDANCE REPORT**

#### College Name: SRI VENKATESWARA COLLEGE

#### ACTIVITY 1 : One Week FDP-BUSINESS RESEARCH METHODS

Date: November 19-25, 2019 Time: 9 am-5pm Venue: Sri Venkateswara College Criterion No: I/ II/ III/ V/ VII

S.NO.	NAMES	INSTITUTE
1	AAKANKSHA NIRALA	IGNOU
2	ALPANA	SHYAMA PRASADA MUKHERJEE COLLEGE
		BHARATI VIDYAPEETH INSTITUTE OF
3	ANUJ KUMAR	MANAGEMENT AND RESEARCH
4	BIRENDRA XALXO	SHARDA UNIVERSITY
		SHAHEED SUKHDEV COLLEGE OF BUSINESS
5	DR MONA VERMA	STUDIES
6	DR NEETA TRIPATHI	DYAL SINGH COLLEGE(MORNING), DU
7	DR PRAGATI MEHRA	MOTILAL NEHRU COLLEGE
8	DR. MONIKA KHEMANI	SHYAMLAL COLLEGE
9	DR. SHRUTI MATHUR	SRI VENKATESWARA COLLEGE
10	DR. VENUGOPALAN T	SGTB KHALSA COLLEGE
11	DR.BIBHU PRASAD SAHOO	SGTB KHALSA COLLEGE
12	DR.SEEMA SRIVASTAVA	MOTI LAL NEHRU COLLEGE (DAY)
13	KOMAL	JAMIA MILLIA ISLAMIA
14	MEENAKSHI AHLAWAT	KURUKSHETRA UNIVERSITY
15	MOHINI YADAV	SRI VENKATESWARA COLLEGE
16	MS ANITA VERMA	KALINDI COLLEGE
17	PANKAJ CHAUDHARY	DEPARTMENT OF FINANCIAL STUDIES, DU
18	POOJA JAIN	SRI VENKATESWARA COLLEGE
19	PRAGATI YADAV	KAMLA NEHRU COLLEGE
20	PRIYANKA YADAV	DYAL SINGH COLLEGE
21	RAJNI GUPTA	MAITREYI COLLEGE
22	RAMITA	MAITREYI COLLEGE, DU
23	SABEENA YOUSUF	JAMIA MILLIA ISLAMIA
24	SAUMYA	UNIVERSITY OF DELHI
25	SUCHITRA MEHTA	P.G.D.A.V.COLLEGE (M)
26	SUMANJEET KAUR	SHYAM LAL COLLEGE
27	SUNEEL KUMAR	CVS COLLEGE, DU
28	TANUSHA JAIN	SHAHEED RAJGURU COLLEGE
29	THINLES WANGMO	RAJDHANI COLLEGE
30	VARUN DAWAR	UNIVERSITY OF DELHI
31	YUVIKA SUMBLY	JAMIA MILLIA ISLAMIA

Name of the Teacher and signature

Head of the Department

Peeyush Pahade,

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## SRI VENKATESWARA COLLEGE (University of Delhi)

## Internal Quality Assurance Cell

Chairperson

Prof C. Sheela Reddy Principal Sri Venkateswara College

IQAC Coordinator Dr. N. Latha Department of Biochemistry

External Members Prof Debi P Sarkar Department of Biochemistry University of Delhi South Campus

Prof Alo Nag University of Delhi South Campus

Dr. Gitanjali Yadav NIPGR, Delhi

Internal Members Dr. Meenakshi Bharat Department of English

Dr. Lalitha Josyula Department of Electronics

Dr. Namita Pandey Department of Political Science

Dr. A. K. Chaudhary Department of Physics

Dr. K.C. Singh Department of Physics

Dr. Swarn Singh Department of Mathematics

Dr. Neeraj Sahay Department of History

Dr. Vartika Mathur Department of Zoology

Dr. Shruti Mathur Department of Commerce

Dr. Padma Priyadarshini Department of Sociology

Dr. Nimisha Sinha Department of Biochemistry

Shri D. Venkat Ramana A.O(1/C) This is to certify that the Activity report (Teacher/Department /Society/Association) has been submitted for documentation to IQAC, Sri Venkateswara College, University of Delhi.

Nº Latha

IQAC Coordinator Sri Venkateswara College

Coordinator, IQAC Sri Venkateswara College (University of Delhi) Dhaula Kuan, New Delhi-110021

C. Suela leddy PRINCIPAL

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